

Moanalua Medical Center Hospital and Clinic Visiting Policy

Kaiser Permanente has UPDATED its visitation guidelines at Moanalua Medical Center. Please review this information before coming to Moanalua Medical Center.

- **Effective Monday, February 22, 2021, ONE (1) visitor is allowed per inpatient between the hours of 10 a.m. and 6 p.m.**
- Anyone under the age of 14 who is not a patient will not be allowed on inpatient units.
 - Members without childcare accommodations may receive exemption approval from the Chief Nurse or AOC.
- Outside food and necessary belongings such as a shaver, clothes, etc. are allowable as long as they are not abundant and do not impact patient care.
- Visitors cannot be present during aerosol-generating procedures or during collection of respiratory specimens.
- Visitors should not be present in COVID positive and/or Airborne isolation rooms.
- All members and visitors will have their temperature checked and will be screened for symptoms before entering the building.
- Individuals who have a cough or cold, or who are sick, should not visit or accompany anyone to the medical center.
- Other exceptions may be granted by contacting the Chief Nurse or AOC.

Ambulatory Clinics

- Effective Monday, February 22, 2021, ONE (1) visitor is allowed per patient.
- ONE (1) child will be accommodated with parent so long as they abide by masking guidelines.
 - Members with multiple children without childcare accommodations may receive exemption approval from the Clinic Manager or CAOC.
- All members and visitors will have their temperature checked and will be screened for symptoms before entering the building.
- Individuals who have a cough or cold, or who are sick, should not visit or accompany anyone to the clinic.

Emergency Room

- Effective Monday, February 22, 2021, ONE (1) visitor is allowed per ER patient.
- Visitors should not be present in COVID-positive rooms, airborne isolation rooms, or when patients are presenting with respiratory illnesses.
- Visitors cannot be present during aerosol-generating procedures or during collection of respiratory specimens.
- Parents accompanying their (minor) children for emergency care will be allowed.

- All members and visitors will have their temperature checked and will be screened for symptoms before entering the building.
- Individuals who have a cough or cold, or who are sick, should not visit or accompany anyone to the medical center.

Inpatient masking when staff enter rooms at Moanalua Medical Center, effective August 11: To further protect patients, physicians, providers, and staff from the spread of COVID-19, all inpatients who are able (regardless of diagnosis) will be asked to wear a cover-your-cough mask when staff enter their room.

- The inpatient masking requirement includes all pediatric patients over the age of 5 years old.
- Women in active labor are excluded from the masking requirement.
- Patients in semi-private rooms are encouraged to wear a cover-your-cough mask but are not required to do so, unless staff is present.
- Inpatients must also continue wearing cover-your-cough masks when walking in the hallway and/or traveling to other Moanalua Medical Center departments for tests, treatments, and procedures.

Visiting Policy for Kaiser Permanente Medical Offices and Clinics

- Effective Monday, February 22, 2021, ONE (1) visitor is allowed per patient.
- ONE (1) child will be accommodated with parent so long as they abide by masking guidelines.
 - Members with multiple children without childcare accommodations may receive exemption approval from the Clinic Manager or CAOC.
- All members and visitors will have their temperature checked and will be screened for symptoms before entering the building.
- Individuals who have a cough or cold, or who are sick, should not visit or accompany anyone to the clinic.

Additional steps we're taking to keep you and your family safe:

- Interisland travel for members who require necessary medical care on Oahu is now available. To maintain the health and safety of our patients, physicians, and providers, we ask that you comply with the updated State of Hawaii [interisland travel guidelines](#) that include completion of the mandatory travel questionnaire and temperature screening at the airport. Upon arrival to Oahu, we ask that you wear a cloth mask or face covering while you are receiving care at any of our Kaiser Permanente facilities.
- Temporarily closing some medical offices and limiting services or hours to reduce exposure for patients and staff.
- Expanded virtual care options, including video, phone, and e-visits. View these [setup tips](#) for a successful video visit.
- Waiving costs for COVID-19 testing and diagnosis.
- Encouraging members to fill prescriptions by mail.

- Adapting maternity resources to suit the current situation.
- Providing many options for continued coverage if your job situation changes. Click [here](#) for the downloadable brochure. You also can use our online [Continuation of Coverage tool](#) to find the best plan based on your budget and care needs. In most cases, you can stay with Kaiser Permanente so there's no disruption in your care.

Mahalo for your understanding and cooperation as we work together to keep everyone safe.